

# > JOB OPPORTUNITY: AIRPORT GREETER ←



Metropolis Passenger Logistics is excited to announce openings for Airport Greeters! If you have a passion for customer service and enjoy working in a fast-paced, dynamic environment, we want to hear from you. Join our team and help create positive, seamless travel experiences for passengers at the airport.

### JOB SUMMARY

As an Airport Greeter, you will be the welcoming face of the airport, ensuring that travelers feel valued and supported from the moment they arrive. Whether assisting with directions, answering questions, or offering personalized support, your role will be critical in creating a stress-free and memorable journey for passengers.

### Key responsibilities include:

- · Welcoming travelers warmly and professionally upon arrival or departure @ Philadelphia International Airport or 30th Street Train Station.
- Providing assistance and direction to all customers from the baggage claim area to locations where transportation has been scheduled for their transportation service.
- Greeting responsibilities will also be required offsite at other locations, including hotels, meeting venues, corporate sites, and private residences.
- Assisting passengers with special needs, such as mobility challenges or language barriers.
- Collaborating with airport staff and security teams to ensure smooth operations.
- Managing high volumes of passenger inquiries while maintaining a calm, helpful demeanor.
- As a Metro Greeter, you are a brand ambassador for both Metropolis customers and the entire Delaware Valley Region!

# REQUIREMENTS

- Strong interpersonal and communication skills.
- Ability to stay composed and professional in a fast-paced, high-traffic environment.
- · Flexibility to work shifts, including weekends and holidavs.
- Professional appearance and demeanor.
- Multilingual skills are a plus but not required.
- Applicants must be eligible to attain a TWIC (Transportation Worker Identification Credential) card as a condition of employment.

# **WHY JOIN US?**

At Metropolis Passenger Logistics, we are dedicated to providing exceptional experiences for travelers. As an Airport Greeter, you'll not only be part of a team that prioritizes hospitality and efficiency but also enjoy opportunities for professional growth and development.

#### We offer:

- · Starting hourly wage at \$16.50 per hour.
- Comprehensive training to ensure your success in the role.
- Diverse benefit package for full-time team members.
- A dynamic and diverse workplace environment.
- Opportunities for advancement within the company.





# **HOW TO APPLY**

## Ready to make a difference in travelers' journeys?

Apply today by sending your resume to employment@metro-ride.com or by visiting our website at <a href="https://www.metro-ride.com/employment">https://www.metro-ride.com/employment</a>. We look forward to welcoming you to our team!